Rebuilding Health Care: One Brick at a Time



Please join us for the FREE, virtual conferences to hear from major health care payors, government contractors, third-party payers and networks in Idaho.

The 2021 Idaho Health Care Conference will be held: August 5th and August 10th 9:00 a.m. to 3:00 p.m. MST Virtual Sessions Only (Detailed agenda and links to

Zoom meetings on <u>page 2</u>.)

FEATURED SPEAKERS FROM:

- Blue Cross of Idaho
- 🔘 CMS Medicare
- 🧧 Gainwell Technologies
- Healthy Connections
- 🔵 Idaho Health Data Exchange
-) ipn

- 🕖 Molina Healthcare of Idaho
- 🧧 Mountain Health Co-Op
- 🔘 Noridian Medicare B
- 🖉 Regence Blue Shield of Idaho
- 🔘 SelectHealth
- 🔘 UnitedHealthcare

Conference Sponsors













PSTIDIAN Healthcare Solutions





UnitedHealthcare

The Idaho Health Care Conference (IHCC) is a committee of Idaho insurance carriers. government contractors, third-party payers and networks. Together we host annual conferences throughout the state of Idaho to educate providers through our one-day workshops. IHCC has more than 500 attendees including practitioners, ancillary providers, facilities and office staff.





Agenda: August 5, 2021

Class Times (MST)	Break Out Room: Class Option 1	Break Out Room: Class Option 2	
9:00 - 9:45	Blue Cross of Idaho	Idaho Health Data Exchange (IHDE)	
10:00 - 10:45	Gainwell Technologies	Mountain Health Co-Op	
11:00- 11:45	Healthy Connections	Regence BlueShield of Idaho	
11:45-12:30 LUNCH ON YOUR OWN			
12:30 - 1:15	IPN	CMS Medicare	
1:30- 2:15	SelectHealth	Noridian Medicare B	
2:15-3:00	Molina Healthcare of Idaho	UnitedHealthcare	



Meeting ID: 690 670 1734 Passcode: 977274

Agenda: August 10, 2021

Class Times (MST)	Break Out Room: Class Option 1	Break Out Room: Class Option 2	
9:00 - 9:45	IPN	CMS Medicare	
10:00 - 10:45	SelectHealth	Noridian Medicare B	
11:00- 11:45	Molina Healthcare of Idaho	UnitedHealthcare	
11:45-12:30 LUNCH ON YOUR OWN			
12:30 - 1:15	Blue Cross of Idaho	Idaho Health Data Exchange (IHDE)	
1:30- 2:15	Gainwell Technologies	Mountain Health Co-Op	
2:15-3:00	Healthy Connections	Regence BlueShield of Idaho	



Meeting ID: 690 670 1734 Passcode: 977274

NO REGISTRATION IS REQUIRED. SPACE IS LIMITED TO 300 ATTENDEES. PLEASE LIMIT 10 ATTENDEES PER FACILITY.

FIND US ON FACEBOOK @idahoihcc2021

2021 IHCC Class Titles & Descriptions

Blue Cross of Idaho: Blue Cross of Idaho's Building Blocks to Enhance the Provider Experience

This session will cover a brief overview of the True Blue Special Needs Plan (TBSNP) updates for 2021. We will also cover how to improve your success with prior authorizations and reduce the need for post-service appeals, guidelines for better supporting medical necessity, updates for completing the required annual mandatory training, and open discussion for simplifying the provider journey.

CMS Medicare: CMS Current Priorities

CMS overall priorities articulated by the Administrator Chiquita Brooks-LaSure, and examples of proposed changes which have been published in proposed rules.

Gainwell Technologies: Eligibility

In this course we will review the benefit plans available through Idaho Medicaid. Attendees will be provided instruction to access and view participants eligibility verification through their Secure Trading Partner Account. Our instructors and materials will provide examples, descriptions and insight to understanding eligibility responses received.

Healthy Connections: Building healthcare today, for better outcomes tomorrow

The Healthy Connections Program is working to build a more accountable Medicaid program, with a focus on controlling costs and improving health outcomes. Join us to learn more about the Healthy Connections Value Care Program and the role you will play in working together to build a more effective statewide health care network. Routine program reminders will include discussions of the member enrollment process, Healthy Connection Provider Enrollment process and referral policy and reminders.

Idaho Health Data Exchange (IHDE): *Transformation and Improvements to Support Improved Quality of Health Outcomes and Reduce Cost of Care*

Idaho Health Data Exchange (IHDE), a non-profit 501(c)(3) company, is Idaho's statewide Health Information Exchange, dedicated to meeting the needs of healthcare providers and ensuring that Idaho's citizens receive the most effective health services possible. During this session, IHDE will discuss their groundbreaking effort to make technology enhancements, while curating an array of tools aimed at improving patient outcomes and reducing the cost of care. In addition to their core health information exchange technology, IHDE's "super stack" of services provides its stakeholders with access to telehealth services, a remote patient monitoring tool, a social services tool, and analytics capabilities. Learn how IHDE provides a comprehensive, holistic system to support improved outcomes and value-based care. As a trusted data sharing partner, IHDE is excited to join Idaho's healthcare community for this session!

IPN: Foundations of Success

Join IPN for a brief overview of our website, including tools available for determining reimbursement. Learn how to complete an application to ensure higher accuracy of claim processing and payor directory loading. Finally, examine the credentialing requirements for new providers and the *new* Recredentialing process.

Molina Healthcare of Idaho: Introduction and Overview

Thank you in advance for joining us. We look forward to meeting you and sharing who we are, where we've been, and where we are headed as an organization. This session will include an in-depth look at the products that we offer, allowing us to highlight our value-added benefits and better equip attendees with the information needed to answer the question of "Why Molina". We will also discuss our Web Portal, Authorization Process, and COVID-19 Efforts and Community Giving.

Mountain Health Co-Op: 2021 Payer Update

Who we are, how to contact us, information about our website, information about who our plan administrator is, tools available on our website such as our secure provider portal and electronic forms for prior authorization and appeals. Then we will cover what is new in 2021 such as plan options, vendors and policies.

Noridian Medicare B: Let Go of 2020 and Rebuild Health Care Following a Pandemic

Please join provider education to look at rebuilding health care following a pandemic and the changes COVID constructed. We will also visit the 2021 Evaluation and Management (E/M) guidelines and other important reminders in the Medicare fee-for-service world.

Regence BlueShield of Idaho: Start with a Good Foundation: The Latest Specs on COVID-19, Procuring Pre-authorizations, and Floor Plan of Regence Networks

Attend our session to find out the most up-to-date information on COVID-19, how to maximize efficiencies of your Pre-authorizations, and learn about the Networks available to Regence members.

SelectHealth: SelectHealth in Idaho

We will do an overview of SelectHealth membership in ID, how our network contracting works through SLHP, an overview of new benefits and market differentiators, and what we have in store for the future.

UnitedHealthcare: Building a better workflow with transparent and actionable data at a glance

Join us to see what UnitedHealthcare is doing to help simplify the health care system for everyone. We will cover new tools that integrate within EMRs to provide real-time member insight as well as new ways to obtain operational and clinical data.

